



VIJAY'S TENNIS GRIPS & GROMMETS POLICIES

BILLING & PAYMENTS

This section has been updated with brand new methods, along with their policies combined (updated on 26/7/2026). Please read them down below and this will cover the following parts:

- Payment Conditions
- Discounts
- Cash Payments
- Crypto Payments
- Billing & Receipts
- Replacements & Warranty

PAYMENT CONDITIONS

- Payments for Grips must be made at the time of receiving them.
- Payments for Grommets must be made upfront and before the job is complete. This is especially for Grommet Order, as this may take within a week to be delivered.
- All fees quoted in Cash or Crypto payments are listed on the website via the Stringing page. Please click or view the link provided – <https://www.vijaystennis.com/stringing>.
- For Grommets, please add the word Grommet in description banking details.
- For Grips, please add the word Grips in description banking details.
- By paying for this service, you have fully agreed to Vijay's Tennis Stringing Policy.

CASH PAYMENTS

- Cash payments are made in AUD (Australian Dollars).
- Acceptable payment methods can be made in Cash, BSB and Pay ID.
- BSB & PayID details will be sent to you via SMS.
- If paying via BSB, please allow time for the transaction to process and it is recommended to pay as early as possible. Once the payment has been received, I will notify you when your racquet is ready for pickup. BSB payments may take up to 5 business days to clear.
- If paying in cash, please have your payments in the correct amount as change may be difficult to give and to avoid any misunderstanding or confusion.

CRYPTO PAYMENTS

- Crypto payments are a flexible option for stringing services. As values can fluctuate, I kindly encourage you to do your own research before proceeding.
- Cryptocurrency payments may trigger a Capital Gains Tax Event, depending on your circumstances. Please do your due diligence and seek professional tax advice.
- Acceptable payments can be made under these coins below (this can be updated):
 - Bitcoin (BTC/Bitcoin network)
 - Ethereum (ETH network – ERC20)
 - USDC (USD Coin via ETH network – ERC20)
 - USDT (Tether via ETH network – ERC20)
 - Solana (SOL network)
 - Ripple (XRP or XRP Ledger network)
- Payment details will be sent to you via SMS and this includes the following:
 - Wallet address (verified by a trusted Australian crypto exchange)
 - Crypto value (coin amount or number of coins)
 - AUD value (service fee)
- Crypto value (quoted via SMS) is calculated using a live crypto price index and is finalised without negotiation.
- Once the SMS has been sent, you have 1 hour to complete your payment. If it isn't received within the hour, it will be re-quoted again due to market volatility. If you are concerned about market volatility, you may choose to pay in Stablecoins (USDT or USDC).
- Crypto can be sent from your personal or exchange wallets. Please note that fees, speeds and spreads may vary.
- The final payment amount will be recorded as the fair market value (AUD), using the sell price from a trusted Australian crypto exchange at the time your payment is received and confirmed on the blockchain.
- You are responsible for blockchain transaction fees (paying in Ethereum or Stablecoins, you need ETH as gas fees to perform the transaction).
- Vijay's Tennis does not offer financial or investing advice, please seek financial advice or expertise.

BILLING & RECEIPTS

- For cash payments, receipts are available upon request and will be sent to you via email, once payments have been received.
- For crypto payments, receipts are available upon request and will be sent to your email once payments have been received and confirmed on the blockchain. The receipt records transaction ID and Fair Market Value (AUD).

REPLACEMENTS & WARRANTY

- Due to the nature of tennis and normal wear, refunds are not provided for grip or grommet services.
- If you have any concerns regarding the installation of your replacement grip or grommet set, please contact me and I will do my best to resolve the issue.

GROMMETS DETAILS

Please note: Full grommet replacement requires all strings to be removed from the racquet. Grommet replacement is a separate service, and standard stringing charges apply once the new grommet set has been installed.

OWN GROMMET

- The grommet set will be inspected in your presence before installation.
- The supplied grommet set must be genuine and compatible with your racquet model.
- If the grommet set is damaged, incomplete or incompatible, I reserve the right to decline the installation.

GROMMET ORDER

- An exact quote will be provided before the grommet set is ordered.
- The quoted price includes the grommet set, shipping and installation.
- Replacement grommet sets are subject to supplier availability. Some older or discontinued racquet models may no longer have replacement grommets available.
- Full payment is required before any grommet order set is purchased.
- As this is a special order, delivery times are estimates only and may vary depending on supplier availability and shipping delays.
- Special-order grommet sets cannot be cancelled once they have been purchased from the supplier.
- If possible, please arrange to use a spare racquet while waiting for your grommet set to arrive.

GRIPS DETAILS

OVERGRIPS

- Overgrips are sold in sets and are not available for individual purchase.
- You may choose up to three overgrips from the available models displayed on this website.
- Payment must be made upfront or upon collection.
- Overgrips are available for collection only.
- Colours are subject to stock availability.

REPLACEMENT GRIPS

- Replacement grips are sold individually.
- Professional installation is included at no additional cost.

- Replacement grip installation requires the racquet to be dropped off and collected once the installation has been completed.
 - Payment must be made upfront, upon drop-off or at collection.
 - Colours are subject to stock availability.
-

DROP-OFF & COLLECTION

- Location details will be provided privately via SMS. The same location is used for all grommet and replacement grip drop-offs and collections.
 - Please contact me before arrival to arrange a suitable time to drop off your racquet for grommet replacement or replacement grip installation. This also applies to the collection of overgrips.
 - Once the installation is complete, I will contact you to confirm that your racquet is ready and arrange a suitable collection time.
 - All reasonable care will be taken while your racquet is in my possession.
-



VIJAY'S TENNIS, 2026
